



BCFCU Newsletter – A New Source of Information about *your* Credit Union

Written by John Henson, President/CEO of BCFCU

I am thrilled to present our new website to you as another means to learn more about your Credit Union and current topics about using our financial services. I encourage you to utilize this web site to communicate to us regarding financial issues we can help you resolve, provide input about the content, and any additional items you would like us to consider in continuing to provide the best service available to meet your financial needs. Thank you for your continued support and we will continue on our path to becoming a full service credit union, designed to meet all of your financial needs at one financial institution.

Now, some promotional information regarding BCFCU's Services:

- How many of you know?
 - We offer a *Visa* ATM/Debit card that will provide you **Cash and the ability to purchase products anywhere a VISA card is accepted(which is virtually any store, restaurant, web sites you purchase products and ATMS, to name just a few).**
 - We offer a regular share draft (checking), an interest bearing and Money Market Share Draft account.
 - You will continue to have access to your online banking via the website and it will be improved, in the near future, with the addition of online Bill Pay (a feature that we are asked about quite often).
 - The new website should be available to you anytime. We have an agreement with our vendor that provides for this service.
 - We are making a move with our data processing service for them to host our server and we will have guarantees regarding up time of the system.
 - We will be implementing an IVR (phone transaction system) that will allow you to transact business at home.....even if you don't have a computer.
 - We have some of the best dividends paid to you on your investment in the credit union and lowest interest rates on our loans. We are here to serve you in the best manner possible regarding these two important credit union areas of service.
 - We offer two types of "Club" accounts, Vacation and Christmas.

I hope you enjoy using your credit union and let us know how we are doing regarding any service we offer to the membership, now and in the future. In upcoming newsletters we will be providing promotional programs for our services. You are invited to attend our Annual Meeting of the Share Holders at 6:00 PM on Monday, February 15th in the KDMC Health Education Center in Rooms 1, 2 and 3.

Warmest Regards, from the staff at BCFCU